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(54) Title: VOICE RECOGNITION SYSTEM AND METHOD

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(57) **Abstract:** A method of matching an utterance comprising a word to a listing in a directory using an automated speech recognition system by forming a word list comprising a selection of words from the listings in the directory; using the automated speech recognition system to determine the best possible matches of the word in the utterance to the words in the word list; creating a grammar of listings in the directory that contain at least one of the best possible matches; and using the automated speech recognition system to match the utterance to a listing within the grammar.



European patent (AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IT, LU, MC, NL, PT, RO, SE, SI, SK, TR), OAPI patent (BF, BJ, CF, CG, CI, CM, GA, GN, GQ, GW, ML, MR, NE, SN, TD, TG).

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